

**TRANSLATION SERVICES AVAILABLE
AT (206) 684-3800**

- Información en español
- Impormasyon sa Tagalog
- 中文資訊
- Thông tin bằng tiếng Việt
- 한국어 정보
- Macluumaad Af-Soomaali ah

Powerful Neighborhoods Single-family direct installation program FAQs

What will the program do for me?

A representative working on behalf of Seattle City Light will arrive at your home on the day and time you schedule to install efficient LED light bulbs wherever you currently have inefficient incandescent light bulbs. The LED bulbs are ENERGY STAR® qualified and free of charge. Efficient WaterSense® showerheads and efficient faucet aerators will be provided for you to install if you don't already have efficient water fixtures. If you have a qualifying entertainment system, you will receive an advanced power strip as well.

Will the program replace my twisty CFL bulbs?

No, CFL bulbs are quite energy efficient. If you have working CFL bulbs there is little to be gained by replacing them with LEDs before they burn out.

Can I install the LED bulbs myself?

No. The City Light installers must install the LED bulbs so that the proper reporting can be done and to assure that the best bulb goes in each lamp.

How do I know if my home is eligible?

This offer is available in specific neighborhoods for a limited time. Call the number below to confirm that your neighborhood is currently being served.

What steps do I take to participate?

1. Request an appointment by any of these three options:

Send an e-mail with your address and phone number to **SCL_install@seattle.gov** or

call **206-834-6508** or

fill out the scheduling form at **www.seattle.gov/light/LEDinstall**

2. Program staff will arrange a time for a home visit that works for you.
3. On the day of the installation, the installers will identify themselves as Seattle City Light representatives upon arrival. The representatives will have City-issued identification cards with their name and photograph. The installers will choose the right bulb for each fixture to assure that you end up with good quality lighting.
4. After the installation, fill out a program satisfaction survey and mail, fax or email the survey to the program.

Does Powerful Neighborhoods provide other services?

The installers who come to your home will also do a brief evaluation of your home. If it looks like your home might be a good candidate for free weatherization, you will be given the opportunity to start your application at the time of the installation.

Is an energy evaluation required?

As part of this service, your installers will also be looking for additional opportunities to save you money on your bills or help you access other programs. They may provide some efficiency tips or they may find that your home qualifies for free energy efficiency upgrades provided by the City of Seattle or King County.

To learn more, visit www.seattle.gov/light/LEDinstall or call **206-684-3800** to speak to a City Light Energy Advisor about residential rebates and more ways to save energy at home.